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Our Philosophy

Sentinel is driven by the desire to exceed expectations. We aim to over-deliver, get it done faster and achieve results cost-effectively without sacrificing quality.

Many of our solutions are used to help the most vulnerable people in society, so we conduct extensive tests to ensure everything operates as it should.

We bring proven methodologies to each project while remaining agile and adaptable to suit the individual needs of our clients. We're always on the lookout for new ways to add value beyond go-live – one reason why so many of our projects become the foundation for a long-term partnership.



For all our solutions we offer a full product lifecycle service, including an expert team of implementation consultants, developers, project managers, onboarding consultants, product managers and customer support team.

Project Preparation

Before any new project, conduct a Pre-Project discover phase to ensure that all requirements, scope considerations and Information Governance (IG) constraints are known and formalised. During this phase, establish all key stakeholders, decision makers and Data Controllers who are impacted by the project. Create the Data Register to control IT scope and manage IG obligations.

Setup and Governance

Ensure all operational and management forums are scheduled, and that all IG and Data Sharing Agreements are in place.

Confirm IT environment requirements are agreed, complete setup and testing.

Build

Complete all configuration and unit testing activities. Complete any required system documentation.

Test and Sign off

Support all client User Acceptance testing, resolve issues or re-work requirements. Complete client signoff.

Create training materials and conduct all agreed training sessions.

Cutover and early live support

Create and execute the cutover plan. Complete the agreed period of close-attention Early Live Support. Handover the live system to the Sentinel Support desk.

Don't take our word for it!

Sentinel's methods, systems, cybersecurity measures and data technologies have been certified by ISO, HMG and Microsoft. We wear our accreditations proudly and conduct regular quality reviews to ensure we are meeting obligations and ready for internal or external audits.



Cyber Essentials Plus

Sentinel has achieved the UK Government's highest accreditation under the Cyber Essentials Scheme, providing a fundamental baseline for our cybersecurity controls.



ISO Certifications

Sentinel is certificated to **ISO 27001**, **ISO 9001**, **ISO 22301** and **ISO 14001**

- **ISO 27001** recognises our best-practice approach to handling B2B data.
- **ISO 9001** affirms the quality management principles that underpin our operations.
- **ISO 22301** provides the framework for our disaster recovery and business continuity plans.
- **ISO 14001** sets out an environmental management system which helps our organisation identify, manage, monitor and achieve our sustainability commitments.

Supplier Frameworks

CCS - G-Cloud 14

Cloud-based services to UK central government and other public sector bodies, including hosting, software and support.

CCS - DOS

Allows the public sector to create applications that will transform digital services for the benefit of the public.

Nepro3

NEPRO³ is the new and improved solution for the procurement of professional services within the UK public sector marketplace.

Microsoft Azure Marketplace

The premier destination for apps and services, certified and optimised to run on Azure, from open-source container platforms to threat detection and blockchain.



Contact us:

Take the risk out of data management. Call us on 0800 612 2116 or email us info@sentinelpartners.co.uk.