



## Contents

### Solutions for Public Sector

Multi-agency Support Hub, Vulnerable Customer Solution, Supporting Families Programme, Family hub and Start For Life, Vulnerable Pupil Portal, Early Years Funding Solutions and Early Years Assessment Solution.

### Solutions for Housing

Asset, Customer and Tenancy Data Management for Social Housing.

### Solutions for Commercial

Digitising unstructured and handwritten information, automating order-to-cash reconciliation, Claim Management in Insurance.



At Sentinel we offer practical solutions to real-world industry challenges. By ensuring data quality and protecting integrity we can help you turn your data into assets – a trustworthy basis for innovative new services and insight-driven decisions. Areas of specialisation include finance, insurance and logistics, as well public sector, local government, housing associations, charities and construction.

## Solutions for Public Sector

### **Multi-Agency Safeguarding Hub (MASH) Solution**

Our safeguarding solution provides a multi-agency portal for gathering comprehensive case information about families and children from multiple sources and agencies.

The Sentinel MASH Hub enhances collaborative working and decision-making, collecting and merging data that core partners have agreed to share. Data is then securely stored, enabling it to be accessed as soon as a referral is received and needs to be investigated.

#### **Key features:**

- Quickly identify the child in question.
- Access all relevant family and case information.
- Prioritise urgent cases.
- Liaise effectively with the relevant practitioners and agency support teams to manage risk.
- Make the critical decisions swiftly, with a shared view of risk.

### **Vulnerable Customer Solution**

Our Vulnerable Customer Solution seamlessly integrates fragmented datasets, creating a comprehensive single view for vulnerable customers. This makes it easier for organisations to identify and deliver the most appropriate support. Accurate, up to date, and contextualised information is essential to any vulnerability assessment. The solution emerges from a heritage of integrating data to provide 360 views and holistic profiles.



## Key features:

- Fraud and financial monitoring, providing a single view of vulnerable families' financial picture that can support sensitive debt management strategies.
- Configurable triggers and alerts to facilitate faster response.
- Insight and analysis dashboards for high-level tracking of trends and patterns.
- Gain a chronological picture of records, events, and incidents over time.
- Customer facing data collection forms via a dedicated portal.

## Supporting Families Programme Solution

Sentinel's Supporting Families Solution was specifically designed to meet the requirements of the Supporting Families Programme Phase 3. It created a new, unified, and profiled dataset of all individuals and families across each client's area, enhancing the quality and breadth of available data while reducing the need for manual claims management. The same data, logic, and outcomes framework used in the SF3 programme, continues to identify vulnerable children and families, enabling targeted early intervention, and supporting future DfE programs such as Families First for Children (FFC).

## Key features:

- Matches and integrates data to provide up-to-date, holistic and user-friendly records of individuals and family units.
- Family-overview and drill-down screens that show you the full picture.
- A chronological view of families to show how there are improving or worsening over time.
- A single point of access for improved data sharing and collaborative working.

## Family Hub and Start for Life Programme

Sentinel's Case Collaboration and Data Sharing platform provides a collaborative IT system for local government partnerships. Use it to enable real-time joint working without the risk of unauthorised data access. Create multiple portals for each Family Hub partner team and the families they support. Each portal is integrated with our Data Management Platform, enabling data to be shared in controlled and compliant ways.

## Key features:

- Proactively collate existing information on events, support measures and outcomes for each family member.
- Group each family member to create a unified family composition and single view.
- Enable strict access controls to the integrated dataset.
- Portals can be configured as display-only access points or can include data collection forms.



## Vulnerable Pupil Portal

Sentinel's Vulnerable Pupil Portal integrates data from multiple sources, agencies and systems to provide a complete picture of pupils in support of the government's SAFE Taskforce and beyond. Designed to help collaboration between Local Authorities, Schools and other partners, our solution helps professionals determine the right level and mix of support needed, and to manage handovers and transitions.

### Key features:

- Dashboards displaying comprehensive profiles of at-risk pupils including past incidents, actions, and interventions.
- Automated alerts when pupils are at greater risk of gang involvement.
- Case management for missing children and those exposed to exploitation.
- Advanced search functionality, centralised notes, and PDF upload.

## Early Years Funding Solution for Local Authorities

Our Early Years Funding Solution enables Local Authorities to make payments to providers. On a monthly basis, it collects information from providers via a secure online portal, enabling Local Authorities to access it quickly and easily. The solution makes it easy to meet statutory reporting requirements without manual intervention, to identify payment anomalies and to manage eligibility controls, including tracking eligibility and exceptions e.g. from the Disabilities Access Fund (DAF).

### Key features:

- Ability to manage funding by month or term for 2, 3 and 4-year-olds.
- Ensure providers are paid in a timely way.
- Identify duplicate children or payment anomalies.
- Automate eligibility checks.
- Integration with the SENIF funding stream.
- Flexibility to integrate and share data with existing systems.



## Early Years Assessment Solution for Local Authorities

Our Early Years Assessment Solution fills in a critical gap in information about children aged 2-4 and how well they are meeting the Early Years Development milestones set out by the DfE (or any other local priorities). By better understanding children with developmental difficulties, Local Authorities can work with schools to identify future SEND requirements, and levels of school readiness, and to develop programmes of support at a child level. Authorities can also understand and accurately forecast future SEND requirements up to 3 years in advance

### Key features:

- Enable Providers to securely share information about children's attainment.
- Gives visibility to Local Authorities on provider performance, ability to track and manage areas of concern & share best practice.
- Provide visibility to Local Authorities on the number of children with developmental difficulties, and likely future requirements for schooling, SEND support, SEND transport etc.



## Asset, Customer and Tenancy Data Management for Social Housing.



Our Data Management Platform enables housing organisations to transform their operations and look to the future by providing the most accurate, complete and accessible information about their residential and non-residential assets. Data from any number of sources is integrated to form a single view of properties and their history, including refurbishments, repairs, occupancy and voids, fixtures, fittings and warranties.

### Key features:

- Supply chain management for traceability of building equipment, materials, vendors, services and service histories.
- Integrate information from multiple systems and data streams, internal and external.
- Fully configurable by profiling criteria and scenarios that trigger automatic alerts.
- Comprehensive security and data governance.
- Compatible with Microsoft Azure and other cloud and on premises infrastructure.



### Contact us:

Take the risk out of data management. Call us on +44(0)800 612 2116 or email us [info@sentinelpartners.co.uk](mailto:info@sentinelpartners.co.uk).



## Unlock unstructured and handwritten information to automate your business



Many organisations struggle with high volumes of transactional data, often originating from business partners, brokers and agents. This affects many areas of industry, and is especially true in the haulage and insurance sectors. This causes problems with reconciliation and eligibility checks, impacting Order-to-Cash processes and risks heightened exposure to fraud.

Sentinel's Data Management Platform consolidates, matches and reconciles any number of fragmented datasets to minimize risk and automate complex processes.

### Key Features:

- Consolidation of all relevant data into a single platform.
- AI models are included to read and interpret unstructured and hand-written information as your data is brought together.
- All data is validated and monitored for quality and to identify anomalies.
- Data is automatically matched to reconcile order-to-cash transaction flows and identify duplicates or other data anomalies.
- Process workflows are triggered to automate business processes and highlight exceptions that require manual review.





## Key Benefits:

- Manual processes are automated, reducing lead time, processing costs and risk of error.
- Large transactional data volumes are managed, allowing proper controls to be applied for operations decisions, avoiding errors such as making payments to false claims or accepting incorrect application/ delivery information.
- Potential risk of Data Protection breaches are reduced.
- The risk of financial loss and reputational damage is reduced and managed.



### Contact us:

Take the risk out of data management. Call us on +44(0)800 612 2116 or email us [info@sentinelpartners.co.uk](mailto:info@sentinelpartners.co.uk).

